



CRITTENTON

Get Better Here™

Lean Six Sigma Symposium

Pursuing Excellence!

When: Friday, April 24, 2009

Time: 7:00 a.m. – 3:30 p.m.

Where: Crittenton Hospital
Medical Center

Special guest speaker

Kevin McManus of Great Systems!

Senior Baldrige Examiner and IE Magazine Columnist

Registration at www.iiedetroit.org



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Registration Form

To register complete this form and fax to 248.652.5655 by April 10, 2009

**Lean Six Sigma Symposium
Pursuing Excellence!
April 24, 2009
7:00 AM – 3:30 PM
Crittenton Hospital Medical Center
1101 W University, Rochester, MI 48307**

Name: _____

Company: _____

Title: _____

Telephone: _____

E-mail: _____

Registration Status: Standard, \$185

IIE Member, \$85

Student, \$35

Payment Method: Day of event: Check payable to "IIE"

Day of event: credit card (Master Card or Visa)

Pre-pay: Master Card or Visa, provide information below

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Schedule of Speakers and Topics

Morning Keynote and Common Sessions

Time	Location	Topic	Speaker
7:00 – 7:30	Lobby	Registration	
7:30 – 7:45	Auditorium	Introduction to Symposium	Gary Altman, IIE
7:45 – 8:30		Why Clinicians Need a New Doctor's Bag	Dr. Frank Sottile, Chief Medical Officer, Crittenton Hospital
8:30 – 9:45		Pursuing Process Excellence	Kevin McManus, Great Systems!
9:45 – 10:00		Break	
10:00 – 11:00		Lean or Six Sigma: Which Tool to Use?	Dr. Jayant Trewn, Master Six Sigma Black Belt, Beaumont Hospitals
11:00 – 11:45	2 nd Floor	Lunch	

Afternoon Breakout Sessions

Lean Workshop	Labor Productivity	Baldrige Track	Case Study Track
<p>11:45 – 3:15 Workshop Leader: Sue Kozlowski</p> <p>Workshop Title: Lean Boot Camp!</p> <p>Application of Lean Concepts (30 person capacity)</p>	<p>11:45 – 12:45 Tina Bridges, Premier Inc.</p> <p>Setting Productivity Goals: Use of the Premier Benchmarking System</p>	<p>11:45 – 3:15 Kevin McManus, Great Systems!</p> <p>Workshop Title: Pursuing Process Excellence in Healthcare (30 person capacity)</p>	<p>11:45 – 12:45 Dr. Hilario Oh, Crittenton Hospital Pre Admission Test Scheduler: A Case Study on Reducing Complexity in Healthcare</p>
	<p>12:45 – 1:00 Break</p>		<p>12:45 – 1:10 Jon Polom, Oakland University Six Sigma Case Study: Blood Bank Process Improvement</p>
	<p>1:00 – 2:15 Kerry Coran & Gary Altman, Crittenton Hospital</p>		<p>1:10 – 1:25 Break</p>
	<p>Best Practices in Labor Management</p>		<p>1:25 – 2:00 Kate Bombach, U of M Health System Using the A3 to Drive Process Improvements Related to Safety</p>
	<p>2:15 – 3:00 Greg Boos, Henry Ford Macomb Hospital Case Study: CT Throughput & Productivity</p>		<p>2:00 – 2:30 Shaiju Eapen & Jeff VandenBoom, Henry Ford Health System Lean Case Study: Improving RN Workflow</p>
			<p>2:30 – 3:15 Dr. Jayant Trewn, Beaumont Hospitals Lean Six Sigma Project Tool</p>

Summary

3:15 – 3:30	Closing Remarks
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