

IIE GREATER DETROIT CHAPTER PRESENTS... HENRY FORD HEALTH SYSTEM LEAN LAB TOUR

According to the Detroit News from March 1, 2011, Henry Ford Health System (HFHS) “has adopted some of the best practices from manufacturing industries — particularly from the auto industry — to achieve remarkable gains in efficiency and turnaround times that have drawn national attention. For patients, the improvements mean faster diagnoses and treatment.” Dr. Richard Zarbo is chairman of pathology and laboratory medicine at the Henry Ford Health System, which includes five hospitals in Metro Detroit, and will lead the event by sharing his experiences and offering access and insight into the HFHS culture.

Others from HFHS will also share their experiences with IIE members and guests at this event which will include a pathology lab tour, Q/A with a leadership panel and a feedback session where participants will offer advice and ideas to HFHS. Please join us for the exciting event!

May 6, 2011, 9:00 a.m.-1:00 p.m.

Henry Ford Health System
6th Floor E & R Building – Horn Library
2799 West Grand Blvd
Detroit, Michigan

Please use valet parking at the ‘Main Entrance’.

Complimentary passes will be provided to attendees at the event.

Register at the Following EventBrite Link:

<http://www.iiegdc.eventbrite.com/>

Limit 25 Participants

Suggested Donation to Forgotten Harvest: \$10



Richard Zarbo, MD, DMD

Dr. Zarbo is the senior vice-president and chair of Pathology and Laboratory Medicine in the Henry Ford Health System. He is a board certified anatomic and clinical pathologist and an expert in head and neck pathology. He has been instrumental in defining benchmarks of laboratory quality over



the past 20 years and has been an early champion of LEAN management. His curriculum vitae includes over 200 peer reviewed publications and numerous visiting professorships. Dr. Zarbo is the past president of the United States and Canadian Academy of Pathology and the current president of the Michigan Society of Pathologists. He is clinical professor of pathology at Wayne State University School of Medicine.

Rita D'Angelo, MS CQE, SSB

Rita D'Angelo is a laboratory professional who has a Masters degree in Health Administration. Rita is a trained ISO 9000 auditor, an ASQ Six Sigma Black Belt and Quality Engineer and has recently been accepted to the Global Executive Track Industrial Engineer



Ph.D. program at Wayne State University. Prior to returning to healthcare, Rita was a quality specialist in charge of FDA regulation in the chemical manufacturing industry. She is currently the Quality Manager in the Department of Pathology and Laboratory Medicine in the Henry Ford Health System, Detroit Michigan, where she is in charge of process redesign in the 12th largest hospital-based laboratory in the country.